



SIEMENS



Coaching to RE APC & SS

CCC EC AT Zhao Xin

Coaching to Region East

Key initiative actions

▪ **APC&SS Engineers**

- All engineers can be involved
- Issue any pending , ambiguous, complicated questions

▪ **Topic: Networks and Communication**

- All related to communication like PN&PB, Switch, WLAN, as well as Communication

The Closed Forum

▪ **Q/A/R Rules**

- Q: Questions would be described in details related to the cases
- A: Approaches of how to fix the questions
- R: Reasons adopted like theory or concept

On-site Guide

- Experts can go on site and give guidance to APC&SS engineers

The Outputs of Forum

▪ **KM**

- All materials on website can be exported into documentation
- Further discussion with customer online

▪ **KT**

- Summarized systematic knowledge can be transferred
- Other technical force can be targeted

▪ **Case Study**

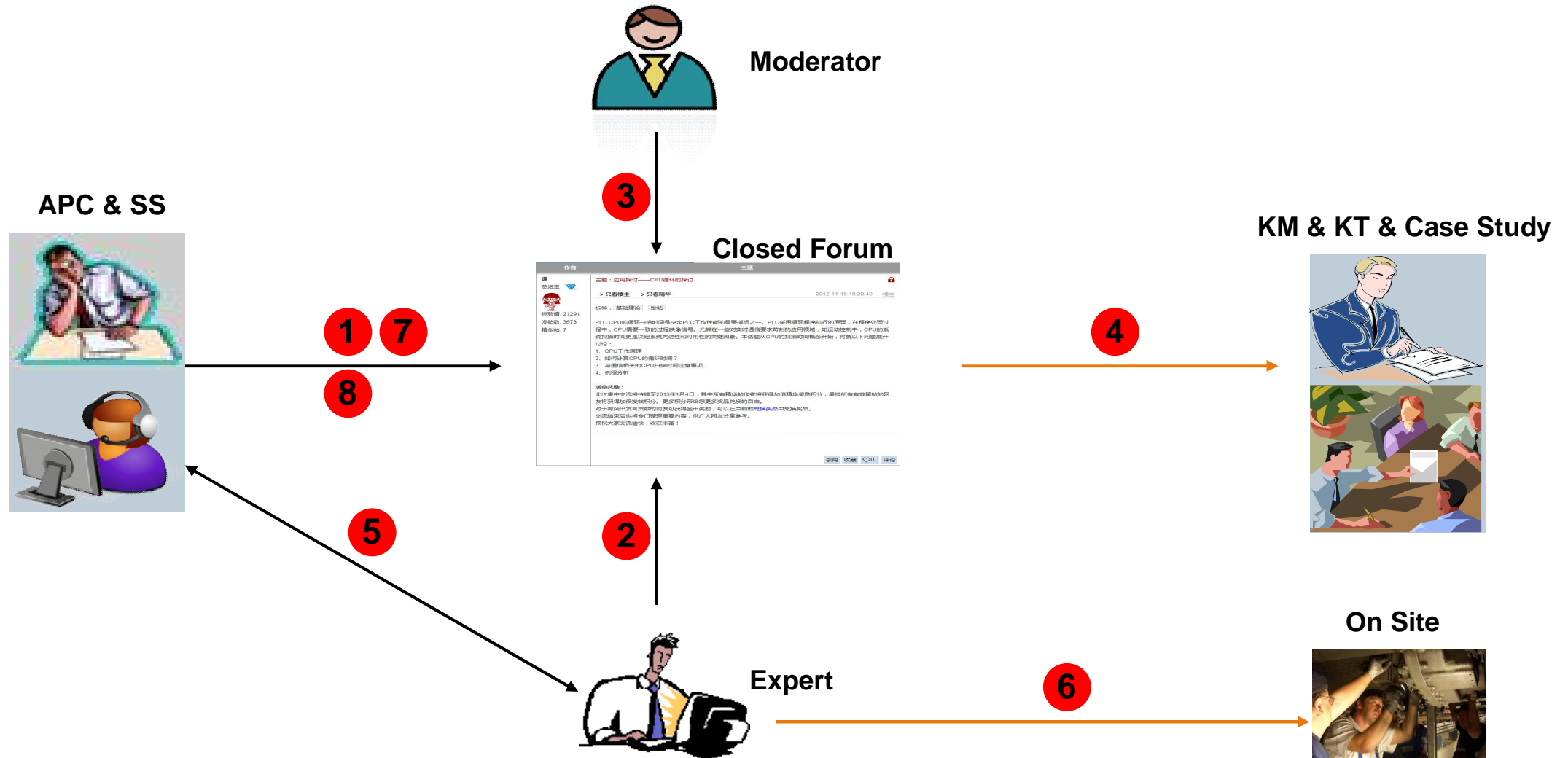
- The cases with clear answers can be studied internally first
- Online again

Experts together with APC&SS Engineers



Technical Competence Improvement

Coaching Process (1)



Coaching Process (2)

- 1 APC and SS engineers issue the questions with the “Q”, “A”, “R” rules, which either come from the on-site case or the documentation
- 2 Experts give comments and solutions to the questions
- 3 The moderator encourages more posts and maintains the forum
- 4 All materials on website will be converted to documentation for sharing like KT & KM & Case study
- 5 Experts and APC&SS engineers discuss the complicated cases via online ways like LiveMeeting
- 6 Expert decides to go to the field with APC&SS engineers together for case-handling
- 7 APC&SS engineers issue the results of the on-site case on website and follow the processes as above again
- 8 Engineer’s own summary and solution are also welcomed to sharing with each other

Coaching Program Development



Step 4: In the future

- **Forum outputs depending on the results on website**
 - KM & Documentation
 - KT
 - Case Study

Step 3: up to Dec.31, 2017

- **Pilot Program**
 - Issue questions by APC&SS engineers and fix questions by Experts or Both
 - Q1 Report



Step 2: up to Sep.29, 2017

- **User registration**
 - RE APC and SS register
 - Moderator and Expert named



Step 1: up to Sep.22, 2017

- **The Closed Forum**
 - Set up by OS department
 - Issue forum regulations
 - Briefing



Question Category

1 Concept and theory

- All terms that cannot be understood easily can be issued, e.g. flooding
- Communication or protocol behavior e.g. MRPD
- Abnormal errors e.g. AR resources exhausted

2 Not basic configuration but system configuration

- Selection and basic configuration must be excluded
- Key technical points in configuration related to performance and number

3 Troubleshooting or Commissioning

- An alternative method would not be applied
- Think about the reason why the former method is not applied

Mark **“Number”** on the website when the question is issued



The Private Forum

手机登录技术论坛
请输入手机号 [免费注册短信](#)

产品分类

- 自动化系统
- 驱动技术
- 数控系统
- 低压电器
- 传感器与通讯
- 谈天说地
- 咱工程师的故事 **NEW**
- 大家的故事 **NEW**
- 技术专家专栏
- 新手的故事
- 西门子工程师专栏
- 行业或应用分类
- 航空工业专区
- 起重机解决方案
- 论坛管理
- 高端用户委员会
- 版主驻留
- 服务合作伙伴专区
- Networks and Communication**
- SINUMERIK 808D
- SMART IPC
- 技术应用支持(TAS)
- 技术应用讨论区 (PP)
- 通用运动控制(GMC)
- Profinet技术开发专区
- 管理入口

请输入搜索关键字 Networks and Communicat **B**

热点活动: **【公告】数据库维护致使6月30日数据丢失的公告**

主题	帖子排序设置	回复/点击	作者/最新回复	回复时间
【分享】 西门子工业最新文档列表 (2017年8月25日版)		13/790	善/ 云端的督..	2017-09-11 22:14:27
【获奖结果公布】 小工具, 大用途——咱工程师的故事有奖征文 NEW		5/139	善/ WWCWWC	2017-09-19 12:41:08
“ 金秋9月, 欢乐送! ”西门子官方网店9月大促盛装来袭! NEW		14/390	Siemens ./ quiet	2017-09-20 10:31:56
【西家传说有奖征文】 征稿驱动文章啦! ~~~ 荐 👍		9/291	善/ kinkin	2017-09-08 10:40:01
【官方直聘专区】 新增西安岗位, 欢迎关注! (D 1 2)		24/3110	善/ Michael...	2017-09-04 11:40:17
西门子 自动化系统接地指南--汇总 (D 1 2 3 4) 荐 👍		76/7563	善/ 飞天小神..	2017-09-19 02:08:18
关于 “如何在全球技术资源库下载文档和软件”的说明 (D 1 2 3) 👍		42/10325	谦/ wzf8406	2016-08-18 00:12:57
【探讨】 公告--版区规则 NEW		0/3	ben_hero/ ben_hero	2017-09-21 11:07:52

共 8 篇主题, 8 层楼

论坛信息

- 精华帖
- 高端推荐帖
- 用户排行榜
- 季度标兵列表

分享 邮件分享 二维码

<http://www.ad.siemens.com.cn/club/bbs/welcome.aspx>

发帖

*帖子标题

*选择版区 注: 认证版区非认证用户无法发帖

帖子类别 故事 探讨帖 分享帖 求助帖 西家杂谈

*帖子内容

Q-Profinet连接20个交换机到最后一个站的RT的传输时间是多少?
A-首先确定最后一个站的帧的长度, 根据100M的网络速度计算可知,
R-涉及帧的概念, 长度, 网络速度, 交换机的转发行为等等.....

当前已输入1个字符, 您还可以输入7999个字符。

1. 文件大小: 上传文件的大小请限制在1M以内。
 2. 文件格式: 请不要上传.exe文件, 系统支持的格式有: .jpg, .jpeg, .pdf, .gif, .zip, .rar, .doc, .docx, .xls, .xlsx, .ppt, .mp3, .wma, .wmv, .asf, .avi, .bmp, .png

*验证码 看不清换一张

C

发分享帖
爱工控, 乐分享, 分享您的经验与案例 **7**

发故事
发表您的精彩故事, 参与征文活动 **8**

技术探讨帖
阐述您的观点, 表达我的看法 **1**

西家杂谈
海侃天南地北, 闲聊工控世界

发求助帖
求道解惑, “刨根问底” 解决问题 **1**

发投票帖
邀投票, 做调查, 网友帮您来作主

SIEMENS

Thank You!



Networks and
Communication



该二维码7天内(9月28日前)有效, 重新进入将更新